

HEAR LIFE TO THE FULLEST

GAAP TO NON-GAAP RECONCILIATION

MARCH 23, 2023

GAAP TO NON-GAAP RECONCILIATION

(all \$ in 000's)	I														
	Q1'20A	Q2'20A	Q3'20A	Q4'20A	Q1'21A	Q2'21A	Q3'21A	Q4'21A	Q1'22A	Q2'22A	Q3'22A	Q4'22A	FY20	FY21	FY22
Gross Systems Shipped	7,030	9,040	10,077	12,096	11,704	12,548	13,117	7,767	5,773	4,455	5,156	8,863	38,243	45,136	24,247
Unit Growth Rate YoY	31%	82%	92%	68%	66%	39%	30%	(36%)	(51%)	(64%)	(61%)	14%	68%	18%	(46%)
Total Return Rate	(28%)	(27%)	(25%)	(24%)	(23%)	(24%)	(46%)	(34%)	(34%)	(33%)	(32%)	(35%)	(26%)	(32%)	(34%)
Net Revenue	\$12,669	\$15,921	\$18,186	\$22,378	\$22,048	\$22,883	(\$22,869)	\$10,060	\$9,176	\$7,247	\$7,908	\$12,917	\$69,154	\$32,122	\$37,248
YoY Growth	73.8%	122.5%	135.3%	110.8%	74.0%	43.7%	(225.8%)	(55.0%)	(58.4%)	(68.3%)	(134.6%)	28.4%	110.9%	(53.5%)	16.0%
QoQ Growth	19.4%	25.7%	14.2%	23.1%	(1.5%)	3.8%	(199.9%)	(144.0%)	(8.8%)	(21.0%)	9.1%	63.3%			
GAAP Gross Profit	\$8,013	\$10,716	\$12,751	\$15,800	\$15,751	\$16,421	(\$30,421)	\$2,415	\$3,685	\$2,514	\$1,901	\$6,160	\$47,281	\$4,166	\$14,260
% Gross Margin	63.2%	67.3%	70.1%	70.6%	71.4%	71.8%	133.0%	24.0%	40.2%	34.7%	24.0%	47.7%	68.4%	13.0%	38.3%
SBC expense	<u>\$5</u>	<u>\$4</u>	<u>\$9</u>	\$43	<u>\$186</u>	<u>\$113</u>	\$104	\$335	\$22	\$37	<u>\$35</u>	\$32	<u>\$60</u>	<u>\$738</u>	<u>\$126</u>
Non-GAAP Gross Profit	\$8,018	\$10,720	\$12,761	\$15,843	\$15,937	\$16,534	(\$30,317)	\$2,750	\$3,707	\$2,551	\$1,936	\$6,192	\$47,341	\$4,904	\$14,386
% Non-GAAP Gross Margin	63.2%	67.3%	70.2%	70.8%	72.2%	72.3%	132.6%	27.3%	40.4%	35.2%	24.5%	47.9%	68.5%	15.3%	38.6%

GAAP TO NON-GAAP RECONCILIATION (CONTINUED)

(all \$ in 000's)

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CAAD COM	Q1'20A	Q2'20A	Q3'20A	Q4'20A	Q1'21A	Q2'21A	Q3'21A	Q4'21A	Q1'22A	Q2'22A	Q3'22A	Q4'22A	FY20	FY21	FY22
GAAP S&M % of Net Rev	\$10,859 85.7%	\$10,828 68.0%	\$12,354 67.9%	\$15,484 69.2%	\$16,855 76,4%	\$21,903 95.7%	\$24,444 -106.9%	\$22,557 224.2%	\$13,290 144.8%	\$12,734 175.7%	\$11,282 142.7%	\$15,641 121.1%	\$49,525 71.6%	\$85,759 267.0%	\$52,947 142.1%
SBC expense	(\$123)	(\$126)	(\$344)	(\$1,035)	(\$1,856)	(\$1,899)	(\$1,841)	(\$5,618)	(\$640)	(\$693)	(\$642)	(\$745)	(\$1,629)	(\$11,213)	(\$2,720)
Non-GAAP S&M	\$10,736	\$10,702	\$12,009	\$14,449	\$14,999	\$20,004	\$22,603	\$16,939	\$12,650	\$12,041	\$10,640	\$14,896	\$47,896	\$74,546	\$50,227
% of Net Rev	84.7%	67.2%	66.0%	64.6%	68.0%	87.4%	-98.8%	168.4%	137.9%	166.2%	134.5%	115.3%	69.3%	232.1%	134.8%
GAAP R&D	\$2,809	\$2,208	\$2,871	\$4,157	\$4,778	\$5,148	\$7,296	\$8,010	\$5,847	\$3,879	\$4,963	\$4,124	\$12,045	\$25,232	\$18,813
% of Net Rev	22.2%	13.9%	15.8%	18.6%	21.7%	22.5%	-31.9%	79.6%	63.7%	53.5%	62.8%	31.9%	17.4%	78.6%	50.5%
SBC expense Non-GAAP R&D	(\$164) \$2,645	(\$91) \$2,118	(\$295) \$2,577	(\$272) \$3,885	(\$1,067) \$3,711	(\$1,100) \$4,048	(\$1,584) \$5,712	(\$3,188) \$4,822	(\$1,020) \$4,827	<u>\$585</u> \$4,464	(\$707) \$4,256	<u>\$103</u> \$4,227	(\$822) \$11,223	(\$6,939) \$18,293	(\$1,039) \$17,774
% of Net Rev	20.9%	13.3%	14.2%	17.4%	16.8%	17.7%	-25.0%	47.9%	52.6%	61.6%	53.8%	32.7%	16.2%	56.9%	47.7%
GAAP G&A	\$6,078	\$3,257	\$5,163	\$6,084	\$7,487	\$8,432	\$16,887	\$17,076	\$14,934	\$17,344	\$11,702	\$10,279	\$20,582	\$49,882	\$54,259
% of Net Rev	48.0%	20.5%	28.4%	27.2%	34.0%	36.8%	-73.8%	169.7%	162.7%	239.3%	148.0%	79.6%	29.8%	155.3%	145.7%
SBC expense Non-GAAP G&A	(\$233) ¢5 045	(\$250)	(\$719) \$4,444	(\$1,376) ¢4.700	(\$2,022) \$5,465	(\$2,129) \$6,303	(\$1,949) \$14,029	(\$2,740) \$14,226	(\$1,342) \$13,592	(\$1,366) \$15,978	(\$1,673) \$10,030	(\$1,699) ¢o 500	(\$2,578) \$19,004	(\$8,841) \$41,041	(\$6,080) \$48,179
% of Net Rev	\$5,845 46.1%	\$3,006 18.9%	24.4%	\$4,708 21.0%	24.8%	27.5%	\$14,938 -65.3%	\$14,336 142.5%	148.1%	220.5%	\$10,029 126.8%	\$8,580 66.4%	\$18,004 26.0%	127.8%	129.3%
GAAP Total Operating Expenses	\$19,746	\$16,293	\$20,388	\$25,725	\$29,120	\$35,483	\$48,627	\$47,643	\$34,071	\$33,957	\$27,947	\$30,044	\$82,152	\$160,873	\$126,019
% of Net Rev	155.9%	102.3%	112.1%	115.0%	132.1%	155.1%	-212.6%	473.6%	371.3%	468.6%	353.4%	232.6%	118.8%	500.8%	338.3%
SBC expense	(\$520)	<u>(\$467)</u>	(\$1,358)	(\$2,683)	(\$4,945)	(\$5,128)	(\$5,374)	(\$11,546)	(\$3,002)	(\$1,474)	(\$3,022)	(\$2,341)	<u>(\$5,029)</u>	(\$26,993)	(\$9,839)
Non-GAAP Total Operating Expenses % of Net Rev	\$19,226 151.8%	\$15,826 99.4%	\$19,030 104.6%	\$23,042 103.0%	\$24,175 109.6%	\$30,355 132.7%	\$43,253 -189.1%	\$36,097 358.8%	\$31,069 338.6%	\$32,483 448.2%	\$24,925 315.2%	\$27,703 214.5%	\$77,123 111.5%	\$133,880 416.8%	\$116,180 311.9%
GAAP Loss from Operations	(\$11,733)	(\$5,577)	(\$7,637)	(\$9,925)	(\$13,369)	(\$19,062)	(\$79,048)	(\$45,228)	(\$30,386)	(\$31,443)	(\$26,046)	(\$23,884)	(\$34,871)	(\$156,707)	(\$111,759)
Stock-based compensation	\$525	\$471	\$1,367	\$2,726	\$5,131	\$5,241	\$5,478	\$11,881	\$3,024	\$1,511	\$3,057	\$2,373	\$5,089	\$27,731	\$9,965
Non-GAAP Loss from Operations	(\$11,208)	(\$5,106)	(\$6,269)	(\$7,199)	(\$8,238)	(\$13,821)	(\$73,570)	(\$33,347)	(\$27,362)	(\$29,932)	(\$22,989)	(\$21,511)	(\$29,782)	(\$128,976)	(\$101,794)
OI&E															
	(\$5)	(\$1,015)	(\$2,090)	(\$1,874)	(\$252)	(\$260)	(\$267)	(\$268)	(\$259)	(\$1,001)	(\$24,581)	(\$19,787)	(\$4,984)	(\$1,047)	(\$45,628)
GAAP Loss Before Income Taxes	(\$11,738)	(\$6,592)	(\$9,726)	(\$11,799)	(\$13,621)	(\$19,322)	(\$79,315)	(\$45,496)	(\$30,646)	(\$32,444)	(\$50,627)	(\$43,671)	(\$39,855)	(\$157,754)	(\$157,387)
Non-GAAP Loss Before Income Taxes	(\$11,214)	(\$6,121)	(\$8,359)	(\$9,073)	(\$8,490)	(\$14,081)	(\$73,837)	(\$33,616)	(\$27,621)	(\$30,933)	(\$47,570)	(\$41,298)	(\$34,766)	(\$130,023)	
Income Tax Provision												\$100			\$100
GAAP Net loss and comprehensive loss	(\$11,738)	(\$6,592)	(\$9,726)	(\$11,799)	(\$13,621)	(\$19,322)	(\$79,315)	(\$45,496)	(\$30,645)	(\$32,444)	(\$50,627)	(\$43,771)	(\$39,855)	(\$157,754)	(\$157,487)
Stock-based compensation	<u>\$525</u>	<u>\$471</u>	<u>\$1,367</u>	<u>\$2,726</u>	\$5,131	\$5,241	<u>\$5,478</u>	<u>\$11,881</u>	\$3,024	<u>\$1,511</u>	<u>\$3,057</u>	\$2,373	<u>\$5,089</u>	<u>\$27,731</u>	<u>\$9,965</u>
Non-GAAP Net loss and comprehensive loss	(\$11,214)	(\$6,121)	(\$8,359)	(\$9,073)	(\$8,490)	(\$14,081)	(\$73,837)	(\$33,615)	(\$27,621)	(\$30,933)	(\$47,570)	(\$41,398)	(\$34,767)	(\$130,023)	(\$147,522)
COGS	\$ 5	\$4	\$9	\$43	\$186	\$113	\$104	\$335	\$22	\$37	\$35	\$32	\$60	\$738	\$126
S&M	\$123	\$126	\$344	\$1,035	\$1,856	\$1,899	\$1,841	\$5,618	\$640	\$693	\$642	\$745	\$1,629	\$11,213	\$2,720
R&D	\$164	\$91	\$295	\$272	\$1,067	\$1,100	\$1,584	\$3,188	\$1,020	(\$585)	\$707	(\$103)	\$822	\$6,939	\$1,039
G&A Total stock-based compensation	\$233 \$525	\$250 \$471	\$719 \$1,367	\$1,376 \$2,726	\$2,022 \$5,131	\$2,129 \$5,241	\$1,949 \$5.478	\$2,740 \$11,881	\$1,342 \$3,024	\$1,366 \$1,511	\$1,673 \$3,057	\$1,699 \$2,373	\$2,578 \$5.089	\$8,841 \$27,731	\$6,080 \$9,965
Totals may not tip to financial statements due to re		₽ +1 1	ψ1,301	₩Z,1 ZU	40,101	₽ 3, 2 41	43,410	\$11,001	\$3,0£4	41,311	45,051	ΨE,313	\$5,005	Ψ£1,131	45,505

Totals may not tie to financial statements due to rounding

THANK YOU